# ELSIE GONZALEZ HERNANDEZ

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## **Objective**

Motivated Honours BSc Biomedical Sciences graduate with a strong background in medical communications and laboratory research. Fluent in English, Spanish and French, facilitating seamless communication in diverse environments. Seeking to leverage my laboratory experience and varied expertise to contribute to the scientific community.

## **Education**

Honours BSc in Biomedical Science (Extended French Stream) – The University of Ottawa 2022

Dean's Honour List, Cum Laude, French Studies Bursary, Admission Bursary.

#### Health Literacy & Plain language in Health Communications – Simon Fraser University 2023

 Developed expertise in simplifying complex medical terminology using plain language principles, while considering cultural and ethical factors, to create clear and impactful health communications for diverse audiences, empowering informed health-related decision-making.

## Work Experience

#### Medical Information Associate - PPD/ThermoFisher Scientific (Jan 2023-Present)

- Implemented regulatory agency mandates to ensure patient compliance. Effectively communicated precise technical and medical information to patients.
- Thoroughly identified and reported adverse events and product quality complaints, adhering to both regulatory and organizational protocols.

Research Student - University of British Columbia (Jun 2022 – Aug 2022)

 Conducted research in Dr. Eric Jan Lab, focusing on developing a standardized evaluation method of reporter assays to determine the influence of host protein cleaved fragments during viral infection on cellular immune response.

#### Honours Research Student – University of Ottawa (Sep 2021- Jun 2022)

 Conducted research in Dr. Marceline Côté lab, focusing on characterizing the spike- mediated fusion mechanism of human coronavirus OC43 by isolating relevant viral and cellular contributing factors.

#### Hostess/Expositor - Cactus Club Café (Jun 2020- Sep 2021)

Ensured an exceptional guest experience while enforcing government pandemic health protocols.
Proactively managed restaurant order flow, guaranteeing accurate and high-quality meals within specified timelines.

#### Sales Associate- Orangetheory Fitness (Oct 2019- Mar 2020)

• Delivered personable customer service by cultivating strong relationships with current members, actively prospecting potential new members, and efficiently handling membership paperwork and administrative tasks.

#### Intern - STEMCELL Technologies (Aug 2019- Sep 2019)

 Skillfully managed and updated records pertaining to client tax compliance, tax provisions and diverse tax-related initiatives. Successfully executed tasks in software applications including Visual, Vertex Cloud, SAP, Salesforce.

#### **Relevant professional Development**

- Fluent in languages: English, Spanish, French.
- Fulfilled 120-Unit requirement of coursework spanning biopharmaceuticals, biochemistry, with a particular focus on virology and microbiology.
- Proficient in BSL2/3 wet laboratory practices and accompanying formal safety training.
- Attended various seminars regarding scientific writing and research proposal standards.
- Tutoring and volunteering experience acquired throughout extensive community involvement.
- Excellent computer proficiency.

#### **Certifications**

The Fundamentals of Digital Marketing - Google Digital Garage, 2023

Credential ID: 34TDL6SDA

**Biosafety** – University of British Columbia, 2022

Credential ID: SRS\_BIOSAF\_Jul2022lez15Els51

Chemical Safety – University of British Columbia, 2022

Credential ID: SRS\_CHEM\_Jul2022lez15Els51